Cloudpermit

Solutions Overview

Smart Software Solutions for
Community Development

ACCESSIBLE 24|7 on your phone, tablet, and laptop

Building Permitting

Planning & Development

By-Law Enforcement

Cloudpermit

Building Permitting and
Community Development
Software Made Simple

Use Anytime, Anywhere

Work in the field, issue applications from your couch, and cut down on time spent at the front counter. All users can access Cloudpermit from their phone, tablet, and computer without any installations or downloads — just log in online.

Communicate in One Place

Send direct and group time-stamped messages for organized conversations.

Accept Payment

Benefit from community development software that doesn't have any frills or added expenses you don't need. It's intuitive and easy for all users to enjoy, even those who aren't good with tech.

Get Up and Running Quickly

Facilitate community growth with increased revenue by speeding up processes. Make your community a better place to live, build, and grow.

Building Permitting

Online building permitting and inspection processes provide local government agencies with a fast and efficient development approval process. Users can log into Cloudpermit 24/7 to issue building permits, schedule building inspections, and communicate with applicants.

Cloudpermit helps building departments **become more efficient.**
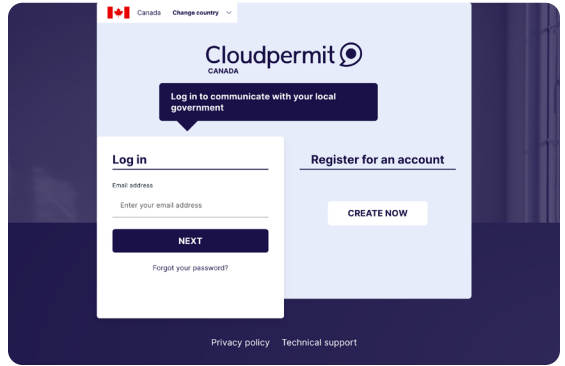
Contents

Click on a topic to read more:

Online Portal in the Cloud

Log into Cloudpermit whenever and wherever suits you best.

- ✓ Use any mobile device via the Internet
- ✓ Benefit from storing information in the cloud
- ✓ Automatically save and protect information in real-time
- ✓ Send direct or group time-stamped messages

Building Permits

Accept complete building permit applications and issue building permits as soon as payment is processed with a few clicks.

- ✓ Force citizens to complete applications before they can click 'submit' with mandatory input fields
- ✓ Update and send automatic building permit status updates to applicants and all involved parties
- ✓ Filter and organize by property, property owner, property identification number, parcel identifying number, etc.
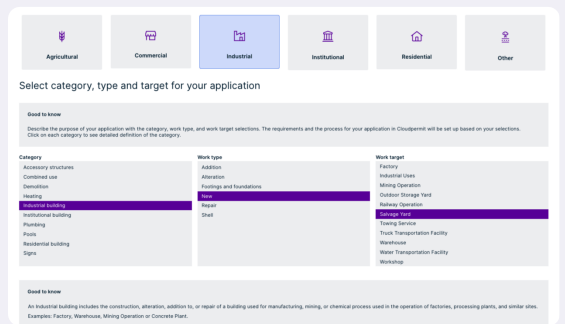

- ✓ Determine and set exact application requirements
- ✓ Collect secure applications

Building Inspections

Conduct on-site mobile inspections on your phone, laptop, or tablet, and manage simple and re-inspections remotely.

- ✓ Input notes and complete reports in the field
- ✓ Manage deficiencies, orders, and past/upcoming inspections
- ✓ Update and send automatic building inspection status updates to applicants and all involved parties
- ✓ Schedule and require additional inspections
- ✓ Dispatch and manage multiple inspectors/inspections
- ✓ View status of all inspections on a multi-permit site
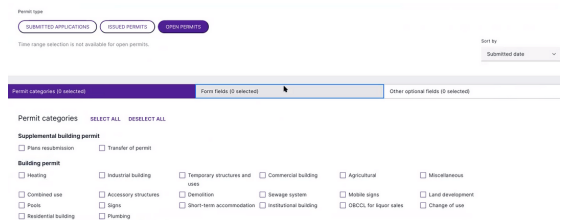
GIS Integrated Maps

Take advantage of online, interactive maps that are integrated with your GIS.

- ✓ Search locations by address, property identification numbers, or by selecting it on a map

- ✓ Access different layers such as flooding maps, heritage areas, construction areas, etc.

- ✓ Plan optimal routes based on requested times, locations, and already planned inspections
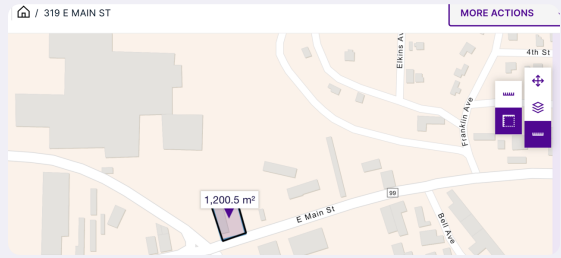
- ✓ Draw and determine the size of a property or other areas

Configuration

Use software that is configured to meet your needs and receive support from trained Cloudpermit experts during implementation.

- ✓ Change and modify workflows

- ✓ Manage requirements, including forms, drawings, reviews, and inspections for each type of application

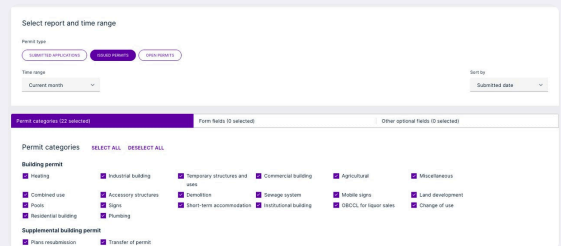- ✓ Use templates to create permits, reports, certificates, and other documents in PDF format
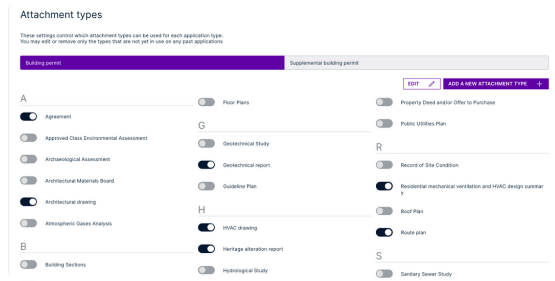
- ✓ Add stakeholders to review and approval processes

Reporting

Benefit from accurate and fast reporting online.

- ✓ Select and filter application categories, form fields, and optional fields

- ✓ Download reports as an Excel or CSV file

- ✓ Create pre-sets to save reports

Payment

Enable online and over-the-counter payments for easy fee collection.

- ✓ Accept secure payments

- ✓ Integrate with third-party PCI Compliant payment gateways

- ✓ Inform citizens when they have a due payment
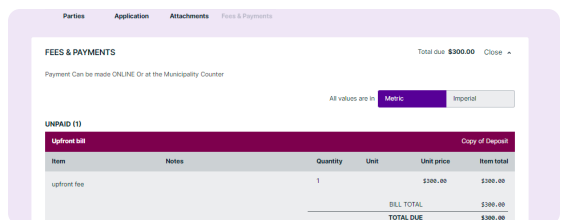
- ✓ Manage due or overdue paymentsManage due or overdue payments

Planning & Development

Benefit from online planning & development for simple and intuitive community development.

Use Cloudpermit 24/7 to accept planning applications, circulate complete applications, and communicate with applicants.

Cloudpermit helps planning departments **become more efficient.**

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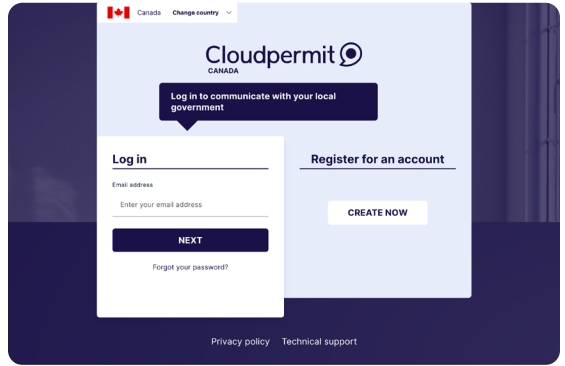
Planning Applications

Accept, review, and approve planning applications online.

- ✓ Force citizens to complete applications with necessary attachments and paid fees before they can click 'submit' with mandatory input fields
- ✓ Deem applications as complete
- ✓ Track, monitor, and receive planning application status updates
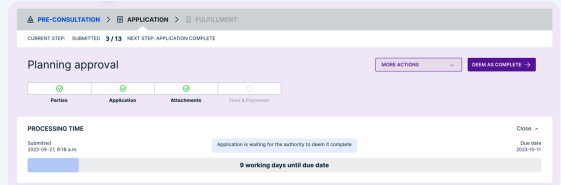

- ✓ Manage all required information, drawings, insurance documents, and other attachments in one workspace
- ✓ Collect secure applications

Meetings

Keep track of your meetings to approve planning applications faster.

- ✓ Manage pre-consultation requests
- ✓ Review past, upcoming, and proposed meetings
- ✓ Use templates to create agendas for planning commissions, boards, or council meetings
- ✓ Generate downloadable meeting packages that include relevant documents and agendas
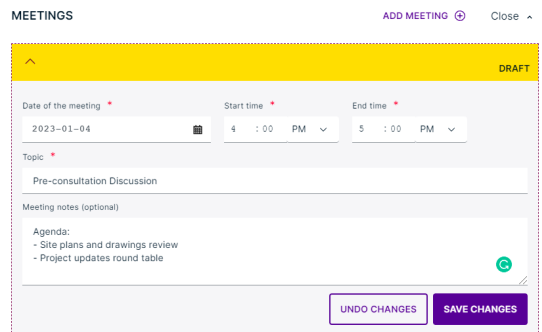
Public Notice

Engage with your public online.

- ✓ Record and inform interested parties with status updates on projects
- ✓ Allow citizens to automatically receive decisions on applications by registering through a link/QR code
- ✓ Generate an automated list of property owners within the required public notice radius

- ✓ Measure public opinion
- ✓ Upload documents as part of public notice notes such as opinion, opposition, or support letters

Circulation

Circulate complete applications in real-time to external and internal departments and agencies.

- ✓ Send multiple circulation requests at once
- ✓ Control commenting visibility
- ✓ Notify users via email when a new circulation request is made
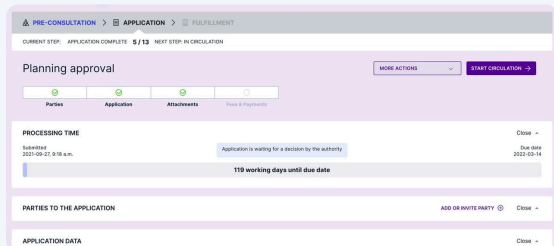- ✓ Receive all responses in one place
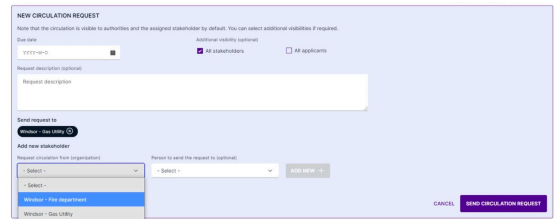
- ✓ Set upcoming due datessuch as opinion, opposition, or support letters

Timelines

Set regulatory processing timelines easily online.

- ✓ Determine how much time an authority user has to decide on an application
- ✓ Check how many days are left to deem an application as complete
- ✓ Keep track of upcoming due dates

- ✓ See an overview of urgency and all deadlinessuch as opinion, opposition, or support letters

Two-Tier Approvals

Configure two-tier approvals between upper and lower-tier governments.

- ✓ Collaborate in real-time without paper or mailing documents
- ✓ Change permissions and accessibility for different users and governments

- ✓ Move an application to upper-tier decision-making

GIS Integrated Maps

Enjoy interactive maps online that are integrated with your GIS.

- ✓ Retrieve detailed and accurate property information
- ✓ Find neighboring properties, property owners, and contact information for public notice purposes
- ✓ Access different layers such as flooding maps, heritage areas, etc.
- ✓ Determine the distance between different points
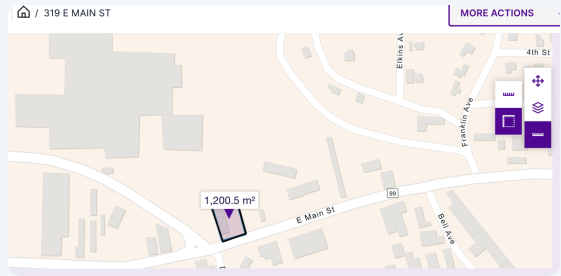
- ✓ Measure public opinion
- ✓ Upload documents as part of public notice notes such as opinion, opposition, or support letters

# Reporting

Download reports in a few clicks.

- ✓ Create reports, such as for payments and reviews
- ✓ Select and filter application categories, form fields, and optional fields
- ✓ Download reports as an Excel or CSV file
- ✓ Create pre-sets to save commonly used reports
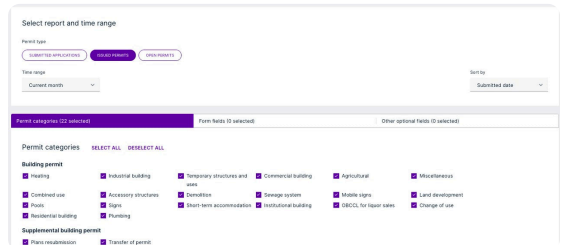
Configuration

Our team configures Cloudpermit to meet your needs.

- ✓ Change and modify workflows
- ✓ Receive support from trained department administrators
- ✓ Select application types from a pre-configured structure
- ✓ Use templates to create public notice agendas and templates, and other documents in PDF format
- ✓ Share planning applications with external departments, agencies, and third-party organizations
- ✓ Let stakeholder organizations manage their own reviewers and assignments
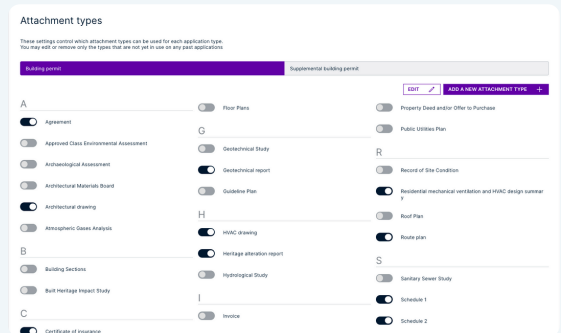
Payment

Accept secure payments online.

- ✓ Enable online and over-the-counter payments
- ✓ Integrate with third-party PCI compliant payment gateways
- ✓ Notify citizens when they have a due payment
- ✓ Create upfront application bills and bill drafts automatically
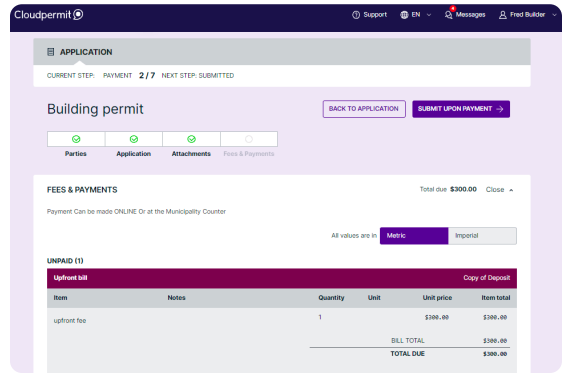
By-Law Enforcement

Streamline your by-law enforcement with online government services and simple community development. Cloudpermit is accessible 24/7 and allows online complaint submission, case creation in the field, and online payments.

Cloudpermit helps by-law enforcement departments **become more efficient.**

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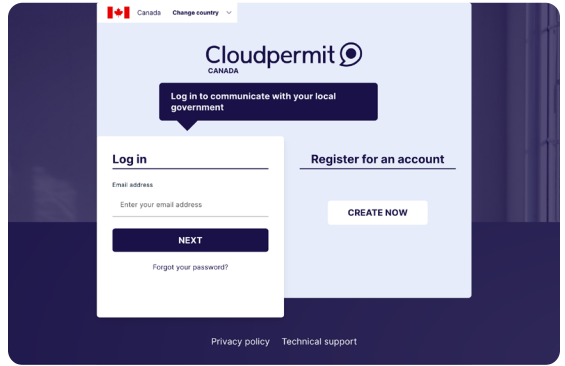
Complaints

Accept complaints and determine what contact information is required before they hit 'submit'.

- ✔ Read, filter, and organize complaints
- ✔ View all complaints in one area
- ✔ Document violations with standard wording templates
- ✔ Receive photos from complainants
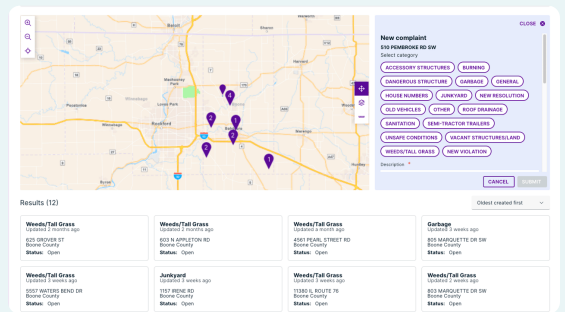
Cases

Create cases and document violations in the field.

- ✔ Add multiple violations to one case
- ✔ Track resolution of violations
- ✔ Search past building permits, previous complaints, and by-law enforcement cases, and open the complete history of a property
- ✔ Pull information on property owners, councils, courts, and other stakeholders
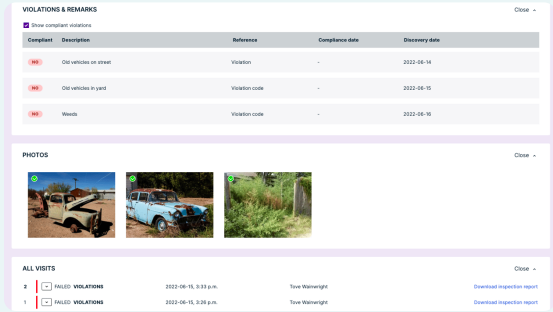- ✔ View case history in chronological order
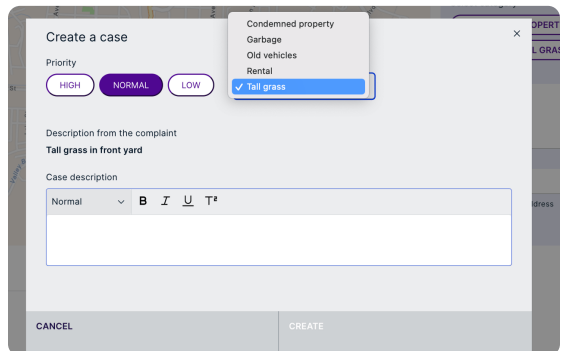
- ✔ Upload and store photos

Inspections

Conduct mobile inspections in the field on your phone, tablet, or laptop.

- ✓ Input notes and complete reports
- ✓ Upload photos
- ✓ Keep track of all data, contact information, reports, etc.
- ✓ Determine and schedule inspections
- ✓ Monitor, update, and send inspection status updates

- ✓ Assign inspections to inspectors

GIS Integrated Maps

Take advantage of interactive maps that are integrated with your GIS.

- ✓ View address, property borders, and other property details
- ✓ Manage complaints and cases across one property
- ✓ See full history of property such as contact information, past permits, and open history of a property
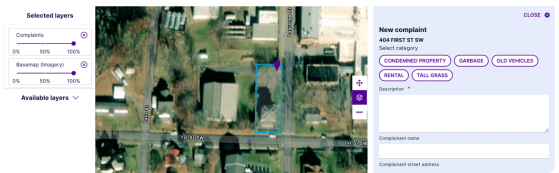
- ✓ Access different layers such as aerial images, flooding maps, heritage areas, construction areas, etc.
- ✓ Plan optimal routes based on requested times, locations, and already planned inspections

Reporting

Create different types of reports for by-law enforcement cases, complaints, and inspections online.

- ✓ Determine and filter report data
- ✓ Download reports in Excel or CSV formats
- ✓ Create pre-sets to save you periodical reports
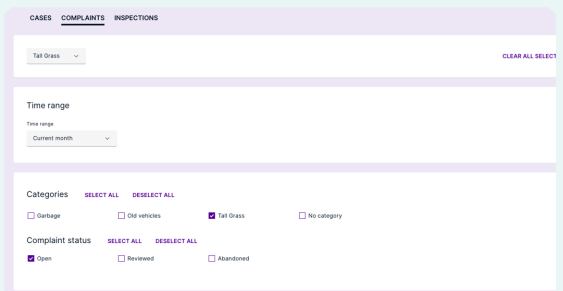
Configuration

Our software can be configured to meet your specific needs without any coding.

- ✓ Manage list of code enforcement types, inspection types, and descriptions
- ✓ Manage daily time slots for inspection scheduling
- ✓ Use templates to create inspection reports, letters, certificates, and other documents in PDF format

Categories in use

Select the categories that will be available for new workspaces.

Code enforcement

Categories

☑ Garbage	∨
☑ Old vehicles	∨
☑ Tall Grass	∨

ADD CATEGORY +

- ✓ Manage the standard wording that will be used across the software

Payment

Enable secure online and over-the-counter payments.

- ✓ Manage fines, fees, and citations
- ✓ Integrate with third-party PCI Compliant payment gateways
- ✓ Inform property owners when they have a due payment

FEES & PAYMENTS   Close ⌄

ADD ADDITIONAL BILL +

DRAFTS (1)

Additional bill						Fee Schedule ∨
Item	Notes			Quantity	Unit	Unit price	Item total
Re-inspection				1		100	$100.00 🗑

✓ Add new item +
Civil penalty fee
Civil penalty fee (per occurrence per unit)
Failure to register rental dwelling units (per unit per occurrence)
Re-inspection
Renting a dwelling unit without a rental certificate of compliance (per unit per occurence)
Revocation of rental certificate of compliance
Vacant Property Registration fee

BILL TOTAL $100.00
TOTAL DUE $100.00

RESET BILL ⟳   REMOVE BILL 🗑   CONFIRM BILL ✓

- ✓ Manage due or overdue payments

Let's Talk

We're trusted by more than 500 local governments to give them online and simple community development software solutions — reach out to learn why.

Book a Demo

Contact Us

500+ Customers

16M Inspections

14M Building Permits

39M Citizens

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